

Steps given below are provided on a best effort basis and for HSBC customers to use as a guidance only. Please also note that these steps may change over time. For more details, kindly contact the respective bank.

Steps to make a transfer / payment from Hatton National Bank (HNB) online / Internet banking to HSBC Credit card.

1. Log in to the HNB online banking service.
2. From the top menu, click on “Transactions” and then “Transfer to other banks”
3. Enter details as below:

Pay From Account	Select the debiting account
Make a payment to	
Beneficiary Name	Enter the HSBC Credit Cardholder name
Account Number	Enter the 16 digit HSBC Credit Card number
Confirm Account Number	Re-enter the 16 digit HSBC Credit Card number
Bank Name	Select “Hongkong and Shanghai Bank”
Branch Name	Select “HSBC-Head Office (Fort)”
Add to Registered beneficiary List	Tick if you wish to save the HSBC Credit card for future payments
Transaction Currency & Amount	Enter the amount you wish to transgfer
Other Details	
Network	Select “Real Time-CEFT”
Debit Remarks	Enter as required
Credit Remarks	Enter as required
Set Payment Date & frequency	
Transaction Reference Name	Enter as required
Frequency Type	Select “One Time” for single transaction
Transaction Date	Select the date you need the transfer to be effected on
Notification Details	Select Notification channel and details as required

4. Continue until you receive a confirmation screen on the transfer being completed / successful.