

## INTERNET BANKING/PHONEBANKING MAINTENANCE FORM

Please complete all sections in BLOCK LETTERS and mark with a (x), as appropriate, and send this form to: HSBC Network Service Centre, P.O. Box 73, Colombo 01 or visit the nearest HSBC branch.

(In the event you are residing overseas, please get this form certified by the nearest HSBC branch prior to sending to HSBC Sri Lanka)

Full Name as in NIC/Passport : \_\_\_\_\_  
 \_\_\_\_\_

Customer No : \_\_\_\_\_ (x) if joint account ( )

Personal Banking Number (10-digit) : \_\_\_\_\_ U11  
 (Also known as Phonebanking Number-PBN)

**For internet banking customers  
 (The services below are available only after self-registration)**

- 1.  Please enable third party payments U11
- 2.  Please suspend my Internet Banking Services till \_\_\_\_\_ U11
- 3.  Please cancel my Internet Banking Services \_\_\_\_\_ U11
- 4.  Please change my linked A/C transfer limit to LKR \_\_\_\_\_ U11
- 5.  Please change my pre-designated payment limit to LKR \_\_\_\_\_ U11
- 6.  Please change my non-designated payment limit to LKR \_\_\_\_\_ U11
- 7.  Please change my bill payment limit to LKR \_\_\_\_\_ U11

**For Phonebanking customers**

- 1.  Please enable non pre-defined third party payments U11
- 2.  Please re-set my Phonebanking PIN U12
- 3.  Please reactivate my Phonebanking facility U11
- 4.  Please cancel my Phonebanking service U11

I hereby acknowledge that the use of HSBC`s Internet Banking and Phone Banking services are subject to HSBCs general account opening terms and conditions, HSBC Personal Internet Banking terms and conditions, HSBC Privacy and Security statement and Terms of Use and the Hyperlink Policy, all of which are available on HSBC`s public website.

Signature of Applicant: .....

Date: .....

**Note: Accounts requiring more than one signature at any one time (joint accounts with both to sign mandate) cannot access these services.  
 FOR BANK USE ONLY**

App: Signature Verified		Manger	
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